



INTEGRITY AND INNOVATION IN HEALTHCARE

23 January 2017

GP ACCESS FUND - UPDATE

OCCG has now agreed terms with PML for the provision of two primary care services designed to improve GP access. Both of these services – Neighbourhood Access Hubs and the Primary Care Visiting Service - were initially piloted as part of the Prime Ministers Challenge Fund and they have both been hugely successful.

Under the new contract with OCCG, the **Primary Care Visiting Service** [previously called EVS] will continue in its current form, operating from Monday to Friday 9:00am to 6:00pm. The team covers four PML Federation localities; NOxMed in North Oxfordshire, OneMed in North East Oxfordshire, WestMed in West Oxfordshire and part of the ValeMed area covering South West Oxfordshire.

Primary Care Home Visiting and Support Teams assist GPs to respond to requests for urgent same day home visits. The aim is to provide a more responsive service, to visit in a timely manner rather than waiting until the GP has finished their appointment session, and to identify early support before their condition deteriorates and they need to be admitted to hospital. These services are provided in the patients' own home, general medical practices and community health facilities across Oxfordshire.

As part of the new contract arrangements, there will be some changes to the locations and opening times of the **Neighbourhood Access Hubs**. The aims of the service remain the same; patients unable to get an urgent GP appointment at their own practice, are offered a pre-bookable appointment at a nearby healthcare facility, with a local GP or nurse with access to their medical records. This improves access for same-day needs while relieving GP practices of the pressure of providing mainly reactive care to minor illnesses.

Participating GP practices are then able to focus on preventive care, offering longer appointments and proactive treatment for patients with long-term conditions and complex needs.

The Neighbourhood Access Hubs will have clinicians on duty, one of who will always be a GP. Each of the Hubs will provide an extended hours service but the number of hours will vary according to population and need.

Neighbourhood Access Hubs are based in four of the PML Federation localities:

- In **North Oxfordshire** the Neighbourhood Access Hub operates from Banbury Health Centre on weekdays, Monday to Friday from 9:00am to 6.30pm, and on Saturday and Sunday mornings. On weekday evenings from 6:30pm to 8:00pm, the service operates from GP practices across the north locality.

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- In **North East Oxfordshire** the Bicester Hub operates from Bicester Health Centre on weekdays, Monday to Friday from 9:00am to 6.30pm, and on Saturday mornings. On weekday evenings from 6:30pm to 8:00pm, the Hub in Bicester operates from GP practices in the town. The Hub in Kidlington operates from Key Medical Practice and Gosford Hill Medical Centre on weekdays, Monday to Friday from 9:00am to 6.30pm. On weekday evenings from 6:30pm to 8:00pm, it operates from GP practices in the town.
- In **South West Oxfordshire**, a Hub is open on a rota basis weekday evenings from 6:30pm to 8:00pm, and operates from GP practices in Didcot, Wantage and Faringdon. On Saturday mornings, it operates from Woodlands Medical Centre, Didcot.
- In **West Oxfordshire**, the Hub in Witney operates from Windrush Health Centre on weekdays, Monday to Friday from 9:00am to 6.30pm, and on Saturday mornings. On weekday evenings from 6:30pm to 8:00pm, the Hub in Witney operates from GP practices across West Oxfordshire.

On Sunday mornings, the Neighbourhood Access Hub at Banbury Health Centre takes referrals from all PML Federation GP practices. Evening and weekend appointments are pre-bookable through GP practices.

These are the participating practices:

|  NOxMed <small>NORTH OXFORDSHIRE</small> |  OneMed <small>NORTH EAST OXFORDSHIRE</small> |  ValeMed <small>SOUTH WEST OXFORDSHIRE</small> |  WestMed <small>WEST OXFORDSHIRE</small> |
|--|--|---|---|
| Banbury Health Centre Bloxham Surgery Cropredy Surgery Chipping Norton Health Centre Deddington Health Centre Hightown Surgery Horse Fair Surgery West Bar Surgery Windrush Surgery Woodlands Surgery Wychwood Surgery | Bicester Health Centre Exeter Surgery Gosford Hill Medical Centre Islip Surgery Kidlington and Yarnton Surgery Langford Medical Practice Montgomery House Surgery North Bicester Surgery Victoria House Surgery Woodstock Surgery | Church Street Practice Didcot Health Centre Grove Medical Centre Newbury Street Health Centre Oak Tree Health Centre Whitehorse Medical Practice Woodlands Medical Centre | Bampton Medical Practice Broadshires Health Centre Burford Surgery The Charlbury Medical Centre Cogges Surgery The Eynsham Medical Group The Nuffield Practice Windrush Medical Practice |