

Privacy Policy

Our contact details

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The type of personal information we collect

We currently collect and process the following information:

- Name: Date of Birth: Address: Postcode: Telephone numbers (mobile and/or landline); name of Pharmacy used by patient; date on which next prescription is due.

How we get your personal information and why we collect it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To enable the delivery of prescription medication to patients who are isolated owing to Covid 19

[If applicable] We also receive personal information indirectly, from the following sources in the following scenarios:

- None

We use the information that you have given us in order to inform the collection and delivery service of what is needed and where.

We may share this information with the GP Practices in Witney if they request it.

Under the General Data Protection Regulation (GDPR), the lawful bases we rely on for processing this information are: **[delete as appropriate]**

(a) Your consent. You are able to remove your consent at any time. You can do this by contacting the Witney Land Army (leading on Covid 19 locally)

(b) ~~We have a contractual obligation.~~

(c) ~~We have a legal obligation.~~

(d) We have a vital interest.

(e) We need it to perform a public task.

(f) ~~We have a legitimate interest.~~

Your data protection rights

Under data protection law, you have rights including:

Your right of access - You have the right to ask us for copies of your personal information.

Your right to rectification - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

Your right to erasure - You have the right to ask us to erase your personal information in certain circumstances.

Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

Your right to object to processing - You have the the right to object to the processing of your personal information in certain circumstances.

Your right to data portability - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us at patientgroup.wmp@nhs.net if you wish to make a request.

How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at patientgroup.wmp@nhs.net.

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office

Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

Helpline number: 0303 123 1113

ICO website: <https://www.ico.org.uk>